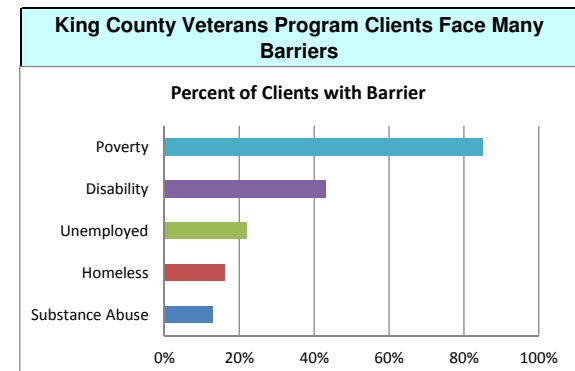
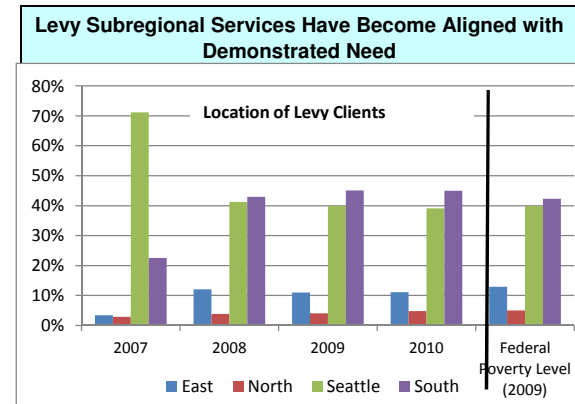


DCHS Community Services Division - Summary Dashboard Report

Data through June 2011

Other Notable Items Time Frame 2Q11-3Q11
The Women's Program is planning for the annual Domestic Violence Rally to be held on October 11. Executive Constantine will join other local public officials in attending and speaking at the rally.
Housing services save taxpayers' dollars: a study of 117 homeless high utilizers of expensive services found they had fewer arrests, hospitalizations, etc. after being housed, for an estimated savings of over \$600,000 in just a six month period.
HCD staff worked with KC Dept of Transportation's Transit Oriented Development Program to release a RFQ in June to construct a Kirkland park and ride structure that includes affordable housing.
Work Training successfully completed 11 summer Earn and Learn projects serving over 200 students. These projects served both in-school and out of school students to improve school and work readiness skills and prepare for success in education and work.
In August, the Veterans and Human Services Levy was renewed for six more years with a 69% approval rate by the voters.
Key CDBG - Community Development Block Grant DCHS - Dept. of Community and Human Services DWP - Dislocated Worker Program HCD - Housing and Community Development Prog. HUD - Housing and Urban Development KCJI - King County Jobs Initiative KCVP - King County Veterans Program RFP - Request for Proposals VHS - Veterans and Human Services WDC - Workforce Development Council WIA - Workforce Investment Act WTP - Work Training Program YFS - Youth and Family Services

2011 Business Plan Performance Measures								
Measure	Status	Hist Avg	2010 Target	2010 Act	2011 Target	2011 YTD Act	Bench mark	
Reduce juvenile court involvement (Updated June, Dec)	▲	78.4%	85.0%	81.5%	80.0%	83.8%	77%	73%
Youth achieve one or more service plan goals (Updated June, Dec)	▲	86.6%	85.0%	88.0%	85.0%	87.4%	75%	
Decrease social isolation and related disabilities of older adults (Updated June, Dec)	◆	93.6%	NA	92.8%	94.0%	91.0%	95%	
Improve self-sufficiency of veterans receiving case management services (Quarterly)	◆	NA	NA	87.0%	90.0%	83.9%	69%	
Reduce jail days for vets (Quarterly) *	◆	5,407	8,000	5,616	8,000	3,626		
Reduce PTSD symptoms for vets (Updated June, Dec)	▲	96.4%	95.0%	97.3%	95.0%	97.0%	75%	
Increase Domestic Violence safety planning (Updated June, Dec)	▲	95.7%	80.0%	92.4%	95.0%	96.7%	95%	
Increase ability of sexual assault victims to cope with trauma (Updated June, Dec)	▲	85.4%	85.0%	90.6%	85.0%	90.4%	76%	
Number of low income housing units funded (Annually)		574	500	580	250	NA		
Percent of emergency shelter clients progressing to more stable housing (Updated June, Dec)	▲	59.8%	70.0%	56.4%	60%	61.8%	59%	
Percent of transitional housing clients progressing to more stable housing (Updated June, Dec)	▲	74.2%	72.0%	76.8%	70%	75.8%	86%	
Percent of households remaining in housing after receiving homeless prevention assistance (Updated June, Dec)	▲	92.6%	80.0%	95.8%	85%	96.7%	84%	
Youth advance educationally or secure employment (Quarterly)	◆	93.8%	95.0%	92.3%	95.0%	80.1%	86%	
Adult clients are employed or gain employment (Quarterly)	▼	NA	NA	NA	85.0%	57.7%	76%	
Adult clients retain employment for six months (Quarterly)	◆	86.5%	86.0%	81.2%	86.0%	79.2%	80%	
Employer satisfaction with WorkSource Renton sponsored events (June, Dec)		NA	NA	NA	4 -out of 5 pts	NA	80%	
Percent of job seekers satisfied with WorkSource Renton services/ resources (June, Dec)	▲	94.6%	NA	94.3%	95.0%	97.1%	45%	
Watch/Target at risk =		◆	Unfavorable trend/Target or historical average not attainable =			▼		
Improving/Target Achievable =		▲						



Director's Message

Services provided under King County's Veterans and Human Services Levy reach people throughout the county and are roughly proportional to the level of need in each subregion (see graph above). Although the services are still not adequate to address all need, the dramatic change in the geographic distribution of levy services after 2007 reflects the increase in services to the South, East and North areas of the county due to the satellite sites for veterans services and other planned levy expansions coming on line.

In the Work Training Program, this quarter we fell behind in the percent of adult job seekers we were able to help secure employment. While there is no doubt this is a challenging time to be seeking a job, this is an anomaly that is primarily due to the end of a federal stimulus grant in this quarter. To close out the grant contract, we had to exit all clients being served under the contract even if they had not yet secured employment. Performance under our other grant programs remains satisfactory so this percentage should increase next quarter.